

Appendix B - 2009/10 Fourth Quarter Performance

People / Children & Families

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 019	Rate of proven re-offending by young offenders	-17.8%	-	-	-	Data available end of July	-	Cllr Findlow/ Lorraine Butcher	Data for Q4 is not available until July based on counting rules
NI 043	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	4.8%	-	8%	14.90%	2.60%	Green	Cllr Findlow/ Lorraine Butcher	Q4 has seen a dramatic U turn in sentencing decisions by courts based on the previous quarters target. Further analysis regards reasons for this will be completed once data for NI 19 is available to compare offending, offences and outcomes.
NI 044	Ethnic composition of offenders on Youth Justice System disposals	-	-	-	-	0%	Green	Cllr Findlow/ Lorraine Butcher	This is an annual data return. Information normally broken down into 6 ethnic groups. Indicator identifies differences in representation within the Youth Justice system to reduce disproportionate representation for BME. A zero outturn is deemed to be good.

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 045	Young offenders' engagement in suitable education, training and employment	66.3%	90%	51.7%	-	57.5%	Red	Cllr Findlow/ Lorraine Butcher	Gradual increase from mid year position. YOS continue to work to improve this.
NI 046	Young Offenders' access to suitable accommodation	99.1%	100%	100%	98.40%	98.00%	Amber	Cllr Findlow/ Lorraine Butcher	Performance still remains close to 100%, with very small single numbers not in suitable accommodation at the end of their outcome. In addition the YOS continues to monitor accommodation type supplementary as part of safeguarding performance.
NI 050	Emotional health of children	-	-	-	-	61%	Amber	Cllr Findlow/ Lorraine Butcher	The % relates to children who enjoy good relationships with their family and friends based upon 4 questions from the Tell Us survey.
NI 051	Effectiveness of child and adolescent mental health (CAMHS) services	100%	100%	100%	100%	100%	Green	Cllr Findlow/ Lorraine Butcher	Continues to remain at 100%

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NI 052a	Take up of school lunches - Primary	40%	45%	43.80%	45.30%	44.80%	Green	Cllr Findlow/ Lorraine Butcher	Return data up to March 19th
NI 052b	Take up of school lunches - Secondary	40%	42%	35%	36.6%	38.71%	Green	Cllr Findlow/ Lorraine Butcher	Return data up to March 19th
NI 053a	Prevalence of breastfeeding 6-8 weeks from birth	36.70%	37.50%	42.90%	39.70%	39.40%	Amber	Cllr Findlow/ Lorraine Butcher	
NI 053b	% of infants whose breastfeeding status is recorded	97.80%	86.00%	100%	93.40%	95.10%	Amber	Cllr Findlow/ Lorraine Butcher	
NI 054	Services for disabled children	New indicator for 2009/10	-	-	-	Rating of 60	Amber	Cllr Findlow/ Lorraine Butcher	Currently rated 60 - national average 61
NI 055	Obesity in primary school age children in Reception	-	-	-	-	Not available to date	Data collected annually	Cllr Findlow/ Lorraine Butcher	Data expected in September
NI 056 (LAA 040)	Obesity in primary school age children in Year 6	17.9% (2007)	17% with 87% coverage	-	89.4% 17.9% obese	Not available to date	Amber	Cllr Findlow/ Lorraine Butcher	Data not available until September
NI 057	Children and young people's participation in sporting opportunities	-	-	-	-		Data collected annually DCSF Survey	Cllr Findlow/ Lorraine Butcher	Data expected in September

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NI 058	Emotional and behavioural health of looked after children	15.2	-	-	-	Not available to date		Cllr Findlow/ Lorraine Butcher	Performance based upon pupil performance in Strength & Difficulty Questionnaire (SDQ)
NI 059	Percentage of initial assessments for children's social care carried out within 7 working days of referral	75.73%	80%	62%	60%	76% (Q4) 65% (Outturn)	Amber	Cllr Findlow/ Lorraine Butcher	Variance between teams has been highlighted and positive response within teams where lower percentages occurring
NI 060	Percentage of core assessments for children's social care that were carried out within 35 working days of commencement.	80.12%	80%	70% (69% year to date)	56% (64% year to date)	73% (Q4) 67% (Outturn)	Amber	Cllr Findlow/ Lorraine Butcher	Variance between teams has been highlighted and positive response within teams where lower percentages occurring
NI 061	Timeliness of placements of looked after children for adoption following agency decision that the child should be placed for adoption	100%	-	100%	100%	Not available to date	Amber	Cllr Findlow/ Lorraine Butcher	This data is currently being produced for the SSDA 903 return and information is being validated – the outturn will be available mid June.

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NI 062	Stability of placements of looked after children: number of placements	9.77%	10%	7.7%	9%	Not available to date	Amber	Cllr Findlow/ Lorraine Butcher	Although the position at the end of Q3 is Good (9%) both Numerator and Denominator for this P1 will change by Q4
NI 063	Stability of placements of looked after children: length of placement	68%	-	63%	67.40%	Not available to date	Amber	Cllr Findlow/ Lorraine Butcher	This data is currently being produced for the SSDA 903 data and is being validated.
NI 064	Child Protection Plans lasting 2 years or more	0%	0%	10%	16% (12% year to date)	9.8% (outturn)	Red	Cllr Findlow/ Lorraine Butcher	Year end - 14/143 CP plans ceased during the year that had been subject to a plan for 2 yrs or longer
NI 065	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time	9%	Below 14%	-	-	Not available to date	Data collected annually	Cllr Findlow/ Lorraine Butcher	This data is currently being produced for the CIN Census data and is being validated - early indications are that we will be in line/ better than last years outturn
NI 066	Looked after children cases which were reviewed within required timescales	96%	98%	-	-	Not available to date	-	Cllr Findlow/ Lorraine Butcher	This data is currently being produced for the SSDA 903 data and is being validated.

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NI 067	Percentage of child protection cases which were reviewed within required timescales	99%	100%	98%	100%	99%	Green	Cllr Findlow/ Lorraine Butcher	All CP reviews in Q4 within timescale with exception of one family
NI 068	Percentage of referrals to children's social care going on to initial assessment	75.30%	75%	56% (63% year to date)	45% (55% year to date)		Currently unvalidated data	Cllr Findlow/ Lorraine Butcher	Number of referrals over the year: Q1 = 443 Q2 = 574 Q3 = 827 Q4 = 1025 These are not cumulative totals
NI 069	Children who have experienced bullying	-	-	-	-	31%	Amber	Cllr Findlow/ Lorraine Butcher	This figure relates to the % of children who have experienced bullying once or more in a school year over a 4 week period based upon the Tell Us Survey (820 responses)
NI 070	Hospital admissions caused by unintentional and deliberate injuries to children and young people	-	-	-	-	Not available to date	Data collected annually	Cllr Findlow/ Lorraine Butcher	
NI 071	Children Missing from Home or Care	8	-	9	-	-	-	Cllr Findlow/ Lorraine Butcher	

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NI 072	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal, Social and Emotional Development and Communication, Language and Literacy	61.70%	71.90%	60.70%	60.70%	60.70%	Amber	Cllr Findlow/ Lorraine Butcher	
NI 073	Achievement at level 4 or above in both English and Maths at Key Stage 2	79%	84%	78%	81%	81%	Green	Cllr Findlow/ Lorraine Butcher	Updated FFTD database = 83%
NI 075	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths	57%	66%	57%	55%	Current data 58% Projected 63%	Amber	Cllr Findlow/ Lorraine Butcher	Current data for Q4 represents a conservative estimate based on school predictions via SIPs. Projected outcome 63%.

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NI 076	Reduction in number of schools where fewer than 55% of pupils achieve level 4 or above in both English and Maths at KS2	6	4	8	4	1	Green	Cllr Findlow/ Lorraine Butcher	SIP data as of march shows that only one school projecting below 55% - Underwood West
NI 078	Reduction in number of schools where fewer than 30% of pupils achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths	1	0	0	0	0	Green	Cllr Findlow/ Lorraine Butcher	4 schools currently within National Challenge to support this indicator - KGrove, Macclesfield, SWStanier and Ruskin. No school predicting below 30%

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NI 079	Achievement of a Level 2 qualification by the age of 19	76.3%	-	83%	83%	83%	Green	Cllr Findlow/ Lorraine Butcher	Annual return, data source is the Matched Administrative Data used for the Statistical First Release (SFR) on Level 2 and 3 attainment by young people will be provided by DCSF. Neither local authorities or schools will have to provide or match data
NI 080	Achievement of a Level 3 qualification by the age of 19	51.8%	-	58%	58%	58%	Green	Cllr Findlow/ Lorraine Butcher	Annual return, data source is the Matched Administrative Data used for the Statistical First Release (SFR) on Level 2 and 3 attainment by young people will be provided by DCSF. Neither local authorities or schools will have to provide or match data

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NI 081	Inequality gap in the achievement of a Level 3 qualification by the age of 19	-	29%	32%	32%	32%	Amber	Cllr Findlow/ Lorraine Butcher	Annual return, data source is the Matched Administrative Data used for the Statistical First Release (SFR) on Level 2 and 3 attainment by young people will be provided by DCSF. Neither local authorities or schools will have to provide or match data
NI 082	Inequality gap in the achievement of a Level 2 qualification by the age of 19	-	29%	34%	34%	34%	Amber	Cllr Findlow/ Lorraine Butcher	Annual return, data source is the Matched Administrative Data used for the Statistical First Release (SFR) on Level 2 and 3 attainment by young people will be provided by DCSF. Neither local authorities or schools will have to provide or match data
NI 084	Achievement of 2 or more A*- C grades in Science GCSEs or equivalent	60%	61.5%	60.4%	60.4%	60.4%	Amber	Cllr Findlow/ Lorraine Butcher	Q4 data taken from DCSF statistical first release (SFR01/2010) published on 13 January 2010
NI 085a	Post 16 participation in Physics	406 A Level 96 AS Level	-	-	-	144	Green	Cllr Findlow/ Lorraine Butcher	Q4 data taken from DCSF statistical first release (SFR02/2010) published on 13/01/10

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NI 085b	Post 16 participation in Chemistry	249 A Level 144 AS Level	-	-	-	208	Green	Cllr Findlow/ Lorraine Butcher	Q4 data taken from DCSF statistical first release (SFR02/2010) published on 13/01/10
NI 085c	Post 16 participation in Maths	507 A Level 185 AS Level	-	-	-	394	Green	Cllr Findlow/ Lorraine Butcher	Q4 data taken from DCSF statistical first release (SFR02/2010) published on 13/01/10
NI 086	Secondary schools judged as having good or outstanding standards of behaviour	76.0%	96%	81%	87%	87%	Green	Cllr Findlow/ Lorraine Butcher	No Ofsted judgements in Q3 in identified schools. Remaining schools are Shav. Macc HS, SWS
NI 087	Secondary school persistent absence rate	5.70%	-	5.80%	5.80%	5.80%	Red	Cllr Findlow/ Lorraine Butcher	Q4 value taken from the DCSF Achievement & Attainment tables
NI 088	Percentage of schools providing access to extended services	62%	100%	90%	90%	99%	Green	Cllr Findlow/ Lorraine Butcher	There are currently only 2 schools outstanding in terms of access

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NI 089a	Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category	1	0	2	1	1	Green	Cllr Findlow/ Lorraine Butcher	Sandbach now removed from NTI category. Single school is Haslington
NI 089b	Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category	0	0	0	0	0	Green	Cllr Findlow/ Lorraine Butcher	2 schools identified as High Risk - Shavington and Macclesfield HS. Macclesfield within a 'Notice to Improve' category
NI 090	Take up of 14-19 learning diplomas	127	-	331	331	331	Amber	Cllr Findlow/ Lorraine Butcher	Cheshire rate 15/1000 National 10/1000
NI 091	Participation of 17 year-olds in education or training	96.40%	-	94.60%	93.30%	90%	Amber	Cllr Findlow/ Lorraine Butcher	

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NI 092	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	31.90%	31.60%	31.60%	31.60%	31.60%	Green	Cllr Findlow/ Lorraine Butcher	Data currently collected annually
NI 093	Progression by 2 levels in English between Key Stage 1 and Key Stage 2	82%	92%	83%	89%	89%	Green	Cllr Findlow/ Lorraine Butcher	Q3 and Q4 figures are an indicative grade based upon tracking data extracted from School Improvement Reports. The figure is a cumulative one which is a summation of all predictions from schools. This gives us the most accurate ability to track performance over the year.
NI 094	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	81%	90%	83%	87%	87%	Green	Cllr Findlow/ Lorraine Butcher	Q3 and Q4 figures are an indicative grade based upon tracking data extracted from School Improvement Reports. The figure is a cumulative one which is a summation of all predictions from schools. This gives us the most accurate ability to track performance over the year.

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NI 099	Looked after children reaching level 4 in English at Key Stage 2	73.7% Sept 08	-	18%	18%	18%	Red	Cllr Findlow/ Lorraine Butcher	2 out of 11 achieved level 4
NI 100	Looked after children reaching level 4 in mathematics at Key Stage 2	58% Sept 08	-	27%	27%	27%	Red	Cllr Findlow/ Lorraine Butcher	3 pupils out of 11 achieved Level 4
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics)	8.30% Sept 08	-	3%	3%	3%	Red	Cllr Findlow/ Lorraine Butcher	30 OC2 1 obtained 5 A*-C GCSE inc Eng & Maths
NI 102a	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 2	25pp	20pp	24pp	24pp	23.6pp	Red	Cllr Findlow/ Lorraine Butcher	Actual FSM target = 64%. Overall performance = 84% hence 20% target. 66% Of primary schools have 2 or less pupils on FSM.

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NI 102b	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 4	38.1pp	37pp	36.2pp	36.20pp	36.4pp	Red	Cllr Findlow/ Lorraine Butcher	Actual FSM target = 29%. Overall performance = 66% hence 37% target.
NI 103a	Special Educational Needs – statements issued within 26 weeks - excluding exceptions	92%	-	96%	96%	93%	Amber	Cllr Findlow/ Lorraine Butcher	
NI 103b	Special Educational Needs – statements issued within 26 weeks - including exceptions	-	-	94%	95%	87%	Amber	Cllr Findlow/ Lorraine Butcher	This drop is due to the Congleton area and relates to 8 cases completed within the time out of 10 in total.

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NI 104	The Special Educational Needs (SEN)/non-SEN gap – achieving Key Stage 2 English and Maths threshold	53pp	-	55.9pp	55.9pp	55.3pp	Amber	Cllr Findlow/ Lorraine Butcher	There has been a reduction in number of SEN pupils and greater confidence that SEN are correct in terms of targeted
NI 105	The Special Educational Needs (SEN)/non-SEN gap – achieving 5 A*- C GCSE including English and Maths	45.1pp	-	40.1pp	40.1pp	51.5pp	Amber	Cllr Findlow/ Lorraine Butcher	The Q4 data is based on final data; earlier calculations were based on provisional data. National comparison - 7% of LAs have seen widening of gap at KS4.
NI 106	Young people from low income backgrounds progressing to higher education	New indicator for 2009/10	N/A	N/A	N/A		Data collected annually	Cllr Findlow/ Lorraine Butcher	
NI 107	Key Stage 2 attainment for Black and minority ethnic groups	-	33% Trav 25% Gyp/R 61% other W	28.5pp white other	28.5pp white other	28.5pp white other	Amber	Cllr Findlow/ Lorraine Butcher	Size of cohorts small - must be above 30 to set a target. Largest is white other - 116. No black grps above 30

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NI 108	Key Stage 4 attainment for Black and minority ethnic groups	-	67% Trav 50% Gyp/R 48% other W	5.6pp white other	5.6pp white other	5.6pp white other	Amber	Cllr Findlow/ Lorraine Butcher	Size of cohorts small - must be above 30 to set a target. Largest is white other - 60 No black grps above 30. Q4 data is the gap between white other and all pupils
NI 109	Delivery of Sure Start Children's Centres	60%	100% designation by March 2010; 60% designated by March 2010	15% designated and full core offer	25% designated and full core offer	100% designation	Green	Cllr Findlow/ Lorraine Butcher	Majority of our Children's Centres were phase 3 which was why there has been a significant change in Q3 to Q4.
NI 110 (LAA 041)	Young people's participation in positive activities	-	-	-	-	62%	Amber	Cllr Findlow/ Lorraine Butcher	This relates to the % of young people in Year 10 who responded Yes to participation in any grp activity led by an adult outside school over a 4 week period. Taken from the Tell Us survey (820 responses)

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NI 111 (LAA 042)	First time entrants to the Youth Justice System aged 10 – 17	518 (-31.4% reduction)	492	46 (118 cumulative)	48 (166 cumulative)	58 (224 cumulative)	Green	Cllr Findlow/ Lorraine Butcher	Performance in Q4 is consistant with other quarters in this financial year. Overall performance for the whole year is significantly less than antipated based on the data collated by the YOS, and we are waiting for validation of data with the Police nation information. We anticiapate a significant variation in in figures once validation has taken place.
NI 112 (LAA 043)	Under 18 conception rate	-8.10%	-29%	-	-	-9.1%	Red	Cllr Findlow/ Lorraine Butcher	The figure shown for Q4 is based upon the 2008 ONS data and does not reflect within year change. Target not met
NI 113a	% of 15-24 year olds accepting a test for Chlamydia	15%	25%	17%	18.5%	24.63%	Amber	Cllr Findlow/ Lorraine Butcher	Chlamydia Screening recovery plan in place since sept resulting in 49.99 increase in numbers screened.
NI 113b	Chlamydia in under 25 year olds. Positive diagnosis	-	-	8%	7.1%	5.93%	Amber	Cllr Findlow/ Lorraine Butcher	Despite increase in number of people being screened % positive diagnosis continues to full which is a promising trend.

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NI 114	Rate of permanent exclusions from school	0.07% (38 pupils)	-	-	5 pupils	19 pupils (outturn) (50% reduction)	Green	Cllr Findlow/ Lorraine Butcher	All permanent = Secondary schools. The overall figure of 19 compared to 38 in the previous year suggests a predicted reduction.
NI 115 (LAA 044)	Substance misuse by young people	-	-	-	-	9%	Amber	Cllr Findlow/ Lorraine Butcher	the % relates to the young people reporting either frequent misuse of drugs/substances or alcohol or both as shown within the Tell Us survey (820 responses)
NI 116	Proportion of children in poverty	-	-	-	-		Data collected annually	Cllr Findlow/ Lorraine Butcher	
NI 117 (LAA 045)	16 to 18 year olds who are not in education, employment or training (NEET)	5.2% (2007)	4.40%	7.80%	5.80%	5.60%	Red	Cllr Findlow/ Lorraine Butcher	Performance compared to stat. neighbours and NW is good.
NI 118	Take up of formal childcare by low-income working families	-	-	-	-		Data collected annually	Cllr Findlow/ Lorraine Butcher	
NI 147	Care leavers in suitable accommodation	95.20%	-	95%	92%	95%	Green	Cllr Findlow/ Lorraine Butcher	cohort size 19 18 in suitable accommodation
NI 148	Care leavers in education, employment or training	52.38%	-	95%	58%	62%	Amber	Cllr Findlow/ Lorraine Butcher	cohort size 19 12 in EET

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 161	Number of Level 1 qualifications in literacy (including ESOL) achieved	-	-	-	-		Data collected annually	Cllr Findlow/ Lorraine Butcher	Annual data return, data from the Learning and Skills Council's (from April 2010 Skills Funding Agency's) Individualised Learner Record (ILR)
NI 162	Number of Entry Level qualifications in numeracy achieved	-	-	-	-		Data collected annually	Cllr Findlow/ Lorraine Butcher	Annual data return, data from the Learning and Skills Council's (from April 2010 Skills Funding Agency's) Individualised Learner Record (ILR)
NI 163	Proportion working age qualified to Level 2	73.9% (2007/08)	81.3%	-	73% at Nov 2009 based on 2008 APS data	73%	Amber	Cllr Findlow/ Lorraine Butcher	Based upon Nov 2009 using 2008 APS data
NI 164	Proportion working age qualified to Level 3	53.2%	59.4%	-	53.1% at Nov 2009 based on 2008 APS data	73%	Amber	Cllr Findlow/ Lorraine Butcher	Based upon Nov 2009 using 2008 APS data

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NI 165	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher	36.6%	-	-	-		Data collected annually	Cllr Findlow/ Lorraine Butcher	

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People / Adults

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	1608 (PCT)	1883	-	-		-	Cllr Domleo/ Phil Lloyd	PCT
NI 40	Number of drug users recorded as being in effective treatment	-	1939 (2%)	-	-			Cllr Domleo/ Phil Lloyd	PCT
NI 125	Achieving independence for older people through rehabilitation / intermediate care	74.4%	74.0%	-	84.5%	81.57	Green	Cllr Domleo/ Phil Lloyd	Local target exceeded, target for 10/11 to be set agreed + 1% at LAA start so 82.5%.
NI 127	Self reported experience of social care users	-	-	-	-		2009/10 Introduction	Cllr Domleo/ Phil Lloyd	Reported by NHS Information Centre via Social Care User experience surveys
NI 128	User reported measure of respect and dignity in their treatment	-	-	-	-		2009/10 Introduction	Cllr Domleo/ Phil Lloyd	Reported by NHS Information Centre via Social Care User experience surveys

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 129	End of life care – access to appropriate care enabling people to be able to choose to die at home	-	-	-	-	-	-	Cllr Domleo/ Phil Lloyd	Reported by DoH via ONS data
NI 130	Social Care clients receiving Self Directed Support	275.1 New definition 09/10	2950 People NI score target 30%	952 People	1280 People	3459 People NI score 33%	Green	Cllr Domleo/ Phil Lloyd	LAA indicator. The total at 4 th quarter includes approx 2850 prescriptions (before checks for duplications) as personal budgets. New definition for 09/10. For indicator score target was 30%, outturn score 33%. Review for last year of LAA monitoring though 60% target originally agreed.
NI 131	Delayed transfers of care	-	17 per 100,000	16 per 100,000	-	-	-	Cllr Domleo/ Phil Lloyd	NHS via UNIFY2 system
NI 132	Timeliness of social care assessment (all adults)	73.3%	70.0%	66.5%	68.0%	73.3%	Green	Cllr Domleo/ Phil Lloyd	Target achieved and outturn matched from last year. This NI was reported low in year, supported through data quality work and the circulation of regular team reports/lists. This NI will no longer exist after 09/10, however it may be kept as a local indicator for 10/11.

LAA Indicators

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 133	Timeliness of social care packages following assessment	90.2%	88.0%	44.6%	48.3%	94.6%	Green	Cllr Domleo/ Phil Lloyd	Target achieved and outturn for last year exceeded. Clarity of recording with DQ work assisted in improvements and also year end work to include blank records. Services are inevitably delayed for some users beyond 4 weeks- eg if a person is still receiving treatment in hospital after the discharge plan has been agreed. This NI will no longer exist after 09/10, however it may be kept as a local indicator for 10/11.
NI 134 (LAA 046)	The number of emergency bed days per head of weighted population	3963	3300	1876 (Est)	-			Cllr Domleo/ Phil Lloyd	Health Indicator, limited information held by CEC Corporate Performance Team at present

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information	46.4%	48.0%	-	9.0%	14.9%	Red	Cllr Domleo/ Phil Lloyd	LAA indicator. For 08/09 the outturn was 46% and the target 48% this was based on a survey of good quality work that was considered representative of overall performance. It appears this was over optimistic. Comparitors score mainly between 20-30% outturn. While there is a recording issue it is likely that there is also a real performance problem in respect of carers assessments and reviews not being completed. The longer term issue is being addressed through the social care redesign process. Meanwhile we are monitoring the completion of carer data recording with operational staff being reminded that they are required to complete PARIS in respect of carers work and are being assisted to do so.

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 136 (LAA 047)	People supported to live independently through social services (all adults)	3130.38	3200.00	-	-	3333.64	Green	Cllr Domleo/ Phil Lloyd	NI collected annually only due to the number of manual add ins including the Grant Funded survey carried out during the year.
NI 139	The extent to which older people receive the support they need to live independently at home	31.0%	-	-	-		Place Survey	Cllr Domleo/ Phil Lloyd	
NI 140	Fair treatment by local services	72.5%	-	-	-		Place Survey	Cllr Domleo/ Phil Lloyd	
NI 141	Percentage of vulnerable people achieving independent living	55.07%	56.07%	78.05%	84.95%	79.71%	Green	Cllr Domleo/ Phil Lloyd	Both SP targets have been exceeded, the first two quarters have been confirmed by CLG but it is currently taking approx 6 months for them to confirm our figures. However, as they confirmed the first two quarters and the calculations have been done in the same way we don't anticipate any issues with the figures.

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 142	Percentage of vulnerable people who are supported to maintain independent living	97.68%	98.00%	99.14%	99.32%	98.89%	Green	Cllr Domleo/ Phil Lloyd	Both SP targets have been exceeded, the first two quarters have been confirmed by CLG but it is currently taking approx 6 months for them to confirm our figures. However, as they confirmed the first two quarters and the calculations have been done in the same way we don't anticipate any issues with the figures.
NI 145	Adults with learning disabilities in settled accommodation	37.3%	45.0%	8.3%	22.0%	34%	Red	Cllr Domleo/ Phil Lloyd	This indicator has not achieved the target score, partly due to recording issues which are being addressed through the work of the Team Support Officers and data quality reports and partly due to the backlog of LD reviews to be completed, this is being addressed through LD Task Team. Also as the NI was calculated through 6 months data being multiplied up (as per definition 08/09) the data may not have been a true reflection of a full years work. DQ and monitoring of recording in the client record system will continue in 10/11.

LAA Indicators

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 146	Adults with learning disabilities in employment	6.4%	6.9%	1.0%	1.0%	4.7%	Red	Cllr Domleo/ Phil Lloyd	Work to establish SES reviews towards data being included for this NI within the client record system continues, data for the NI has included that entered on the SES spreadsheet. We have not been able to include all the SES cohort (62) due to not all of them being reviewed. Further work to clarify data recording will be done in 10/11 as will work to improve the LD review backlog via the LD Task Team.
NI 149	Adults in contact with secondary mental health services in settled accommodation	4.7% (Cheshire)	-	-	-		Data collected annually	Cllr Domleo/ Phil Lloyd	MH Trust data collection limited information collected by Corporate Performance Team
NI 150	Adults in contact with secondary mental health services in employment	1.6% (Cheshire)	-	-	-		Data collected annually	Cllr Domleo/ Phil Lloyd	MH Trust data collection limited information collected by Corporate Performance Team

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

People / Health & Wellbeing

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 006	Participation in regular volunteering	23.9%	25%	N/A	N/A	Available 2011	Place Survey (Nationally best quartile 24.5% and median is 21.9%)	Cllr Knowles/Guy Kilminster	NI 006 focuses on the proportion of adults who have over the previous 12 months given unpaid help through groups, clubs or organisations, which support social, environmental, cultural or sporting objectives at least once a week or less than once a week but at least once a month.
NI 008	Adult participation in sport and active recreation	25.0%	27.0%	25.5%	N/A	Available December 2010	Annual; Active People Survey Nationally best quartile 24% and median 22%	Cllr Knowles/Guy Kilminster	Action plans are in place to increase participation in sport and active recreation. Internal usage data shows an increase of 3% in usage of leisure facilities in 2010/11. In addition the Leisure & Play Development Team are running targeted activities to increase participation amongst hard to reach groups. A 1.6% increase in participation overall is suggested by October 2008 – October 2009 data.

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 009	Use of public libraries	53.1%	54.1%	N/A	N/A	Available December 2010	Annual Active People Survey Nationally best quartile is 52%, median is 49%	Cllr Knowles/Guy Kilminster	Internal usage figures shows 1,994,000 visits to libraries, a reduction in usage of 1% compared to 2008-2009. However three libraries, Macclesfield, Nantwich and Sandbach were each closed for a fortnight to have RFID installed. The Service has action plans in place to increase usage. As an example the take up of the Summer Reading Challenge for children increased by 29% with 44% more boys involved following targeted promotion through schools.
NI 10	Visits to museums and galleries	53.5%	54.5%	N/A	N/A	Deleted Indicator	Annual Active People Survey Nationally best quartile is 57%, median is 53%	Cllr Knowles/Guy Kilminster	The Authority has little influence over this indicator as visits to Museums could be anywhere in the country, it is not specific to museums in Cheshire East DELETED from NI set from April 2010.

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 11	Engagement in the arts	47.8%	48.8%	N/A	N/A	Available December 2010	Annual Active People Survey Nationally best quartile is 50%, median 44%	Cllr Knowles/Guy Kilminster	The Authority has little influence over this indicator as engagement in the arts can be anywhere in the country and includes arts events not organised by the Council.
NI 119	Self-reported measure of people's overall health and wellbeing	79.2%	80%	N/A	N/A	Available 2011	Place Survey Nationally best quartile is 79.2%, median 76%	Cllr Knowles/Guy Kilminster	Overall health of the population in Cheshire East is good, but with pockets of poor health and significant gaps in terms of life expectancy. Work is ongoing to develop a health inequalities strategy and to deliver targeted interventions to promote healthy lifestyles.
NI 120a	All-age all cause mortality rate	Females 488.69 (est)	Female 439	Females 481.41 (est)	N/A	Not yet available	Amber Nationally best quartile 434, median 472	Cllr Knowles/Guy Kilminster	Cardiovascular mortality continues to fall but the year on year decline in cancer rates has slowed. Office of National Statistics provides data
NI 120b	All-age all cause mortality rate	Male 666.18 (est)	Male 633	Males 611.69 (est)	N/A	Not yet available	Amber Nationally best quartile 599, median 656	Cllr Knowles/Guy Kilminster	Cardiovascular mortality continues to fall but the year on year decline in cancer rates has slowed. Office of National Statistics provides data

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 121	Mortality rate from all circulatory diseases at ages under 75	68.71 (est)	66.62	64.59 (est)	N/A	Not yet available	Green Nationally best quartile 55, median 65	Cllr Knowles/Guy Kilminster	Although mortality from circulatory disease has continued to fall, there remains a large inequality gap between the least and most deprived areas in Cheshire East. Narrowing the gap is a priority for the Local Strategic Partnership.
NI 122	Mortality rate from all cancers at ages under 75	No data	100.99	N/A	N/A	Not yet available	Red Nationally best quartile 98, median 108	Cllr Knowles/Guy Kilminster	Provisional data suggests an increase in lung cancer mortality among women.
NI 123	Stopping smoking	795 (2007/08)	2499 (668 per 100,000 pop)	327	520	Not yet available	Green Nationally best quartile 236, median 195	Cllr Knowles/Guy Kilminster	Targeted initiatives are ongoing, for example with the Polish Community in Crewe (48% smoke). Cheshire East Tobacco Alliance established to lead work.
NI 124	People with a long-term condition supported to be independent and in control of their condition	82.0%	82.5%	N/A	N/A	Not yet available	Annual GP Patient Survey nationally best quartile 79%, median 75%	Cllr Knowles/Guy Kilminster	Refers to people with conditions such as diabetes, asthma or dementia. Data expected June/July

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 126	Early Access for Women to Maternity Services	-	88%	N/A	N/A	81.14 (estimate)	Red	Cllr Knowles/Guy Kilminster	Performance has declined. The PCT Commissioning Manager is raising the issue with the providers of services to develop action plans to improve performance.
NI 137 (LAA 048)	Healthy life expectancy at age 65	No data	N/A	N/A	N/A	N/A	Data Due 2012/13 after 2011 census	Cllr Knowles/Guy Kilminster	No data due until 2012/13
NI199	Children and young people's satisfaction with parks and play areas	40.7% (Cheshire)	44%	N/A	N/A	54%	Green Annual Tellus survey	Cllr Knowles/Guy Kilminster	Investment through the Playbuilder Scheme has seen 12 new/refurbished play areas in 2009-2010. It is hoped this will be reflected in the actual for this Indicator.

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Places / Safer & Stronger

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 015	Serious violent crime	0.3 (109)	109	0.15 (51)	0.24 (83)	0.34 (125)	Amber	Cllr Bailey / Peter Hartwell	Actual slightly above Target, but Cheshire East performing in Top Quartile nationally
NI 016	Serious acquisitive crime	10.2 (3665)	3663	4.41 (1595)	6.68 (2414)	8.90 (3213)	Green	Cllr Bailey / Peter Hartwell	Target exceeded. Serious acquisitive crime reducing.
NI 017	Perceptions of anti-social behaviour	16.3%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey / Peter Hartwell	Place Survey completed biannually. Next survey due 10/11. No target set for 09/10.
NI 018	Adult re-offending rates for those under probation supervision	8.31%	8.20% (275)	8.97% (+1.12%)	8.43% (-4.57%)	Lagged data, available Aug 2010	Amber	Cllr Bailey / Peter Hartwell	Rate of adult re-offending continues to remain below predicted rate.
NI 020	Assault with injury crime rate	5.2 (1868)	5 (1819)	3.22 (1007)	4.42 (1442)	5.08 (1833)	Amber	Cllr Bailey / Peter Hartwell	Outturn within tolerances of target. Partnership Projects planned for 10/11 to reduce crime rate by April 2011.
NI 021	Dealing with local concerns about anti-social behaviour and crime by the local council and police	25.4%	27.3%	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey / Peter Hartwell	Place Survey completed biannually. Next survey due 10/11. No target set for 09/10. LAA 036 and 039 indicators below show reductions in ASB incidents. British Crime Survey data to Sept 2009 for Cheshire shows 48.2% and local confidence survey for Cheshire East shows a combined Police and LA result of 61.0%.

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 022	Perceptions of parents taking responsibility for the behaviour of their children in the area	34.4%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey / Peter Hartwell	Place Survey completed biannually. Next survey due 10/11. No target set for 09/10.
NI 023	Perceptions that people in the area treat one another with respect and consideration	25.6%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey / Peter Hartwell	Place Survey completed biannually. Next survey due 10/11. No target set for 09/10.
NI 026	Specialist support to victims of a serious sexual offence	N/A	N/A	N/A	N/A	N/A	N/A	Cllr Bailey / Peter Hartwell	New indicator deferred to 2010 by CLG
NI 027	Understanding of local concerns about anti-social behaviour and crime by the local council and police	25%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey / Peter Hartwell	Place Survey completed biannually. Next survey due 10/11. No target set for 09/10. LAA 036 and 039 indicators show reductions in ASB incidents. British Crime Survey data to Sept 2009 for Cheshire shows 48.2% and local confidence survey for Cheshire East shows a combined Police and LA result of 61.0%.
NI 028	Serious knife crime rate	0.4 (147)	No target set	0.12 (43)	0.19 (70)	0.21 (74)	Green	Cllr Bailey / Peter Hartwell	Serious knife crime reduced by half from 08/09 baseline. No target set due Police priorities.

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 029	Gun crime rate	0.1 (53) Cheshire outturn figure	No target set	0.03 (10)	0.05 (17)	0.06 (20)	Green	Cllr Bailey / Peter Hartwell	Gun crime rate reduced from 08/09 baseline. No target set due to Police priorities.
NI 030	Re-offending rate of prolific and priority offenders PPO - Local Indicator	210 offences (Oct 07 – Sept 08) Varies – 12 months before they became PPOs Total 506 offences	15% reduction (e.g. > 178 offences to be committed) 40% reduction in offending	72 offences 64% Reduction	Awaiting data from GONW 74% Reduction	Data not expected from GONW until August 2010 69% Reduction	Green	Cllr Bailey / Peter Hartwell	Data from GONW has a minimum 3 month lag time to allow for offenders to attend court and be convicted Total year end Local Indicator reduction rate 70%
NI 032	Repeat incidents of domestic violence	31%	26%	29%	27%	26%	Green	Cllr Bailey / Peter Hartwell	Whole partnership approach, of which Multi-Agency Risk Assessment Conferencing (MARAC) is central, has been shortlisted for IdeA Innovations Award. Revision of target for 10/11 being discussed with GONW.

LAA Indicators

Non LAA Indicators

Statutory Indicators

Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 033a	Deliberate primary fires	325 (2007/08)	214	81	117	168	Green	Cllr Bailey / Peter Hartwell	Target exceeded
NI 033b	Deliberate secondary fires	669 (2007/08)	408	213	291	361	Green	Cllr Bailey / Peter Hartwell	Target exceeded
NI 034	Domestic violence - murder	0.0 (1)	0	0	0	0	Green	Cllr Bailey / Peter Hartwell	No cases of domestic violence (murder) reported during 09/10
NI 035	Building resilience to violent extremism	2	3	Annual reporting	Annual reporting	3	Green	Cllr Bailey / Peter Hartwell	Self assessment completed. A Contest Board established in Cheshire East.
NI 036	Protection against terrorist attack	APACS data trialled during 08/09	New indicator – no target set	Annual reporting	Annual reporting	Action Plan agreed with Home Office	Green	Cllr Bailey / Peter Hartwell	Counter-Terrorist Security Advisers completed First Responders training, led by Cheshire Police. Report on vulnerable site completed. Minor CCTV Scheme to be delivered 2010/11.
NI 037	Awareness of civil protection arrangements in the local area	11%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey / Peter Hartwell	Place Survey completed biannually. Next survey due 10/11. No target set for 09/10. Swine Flu and Winter Response has raised profile of service in 09/10.
NI 038	Drug-related (Class A) offending	N/A	N/A	N/A	N/A	N/A	New Indicator for 2009/10	Cllr Bailey / Peter Hartwell	New indicator for 09/10. Time lag accounts for delayed reporting.
NI 041	Perceptions of drunk or rowdy behaviour as a problem	29.5%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey / Peter Hartwell	Place Survey completed biannually. Next survey due 10/11. No target set for 09/10.

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 042	Perceptions of drug use or drug dealing as a problem	26%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey / Peter Hartwell	Place Survey completed biannually. Next survey due 10/11. No target set for 09/10.
NI 049a	Number of primary fires per 100,000	per 100,000 population 176.00 Actual raw number: 635	per 100,000 population 156.6	per 100,000 population 78.56 Actual raw number: 284	per 100,000 population 112.86 Actual raw number: 408	per 100,000 population 146.88 Actual raw number: 531	Green	Cllr Bailey / Peter Hartwell	Target exceeded. Number of primary fires reduced during 09/10.
NI 049b	Number of primary fires related fatalities per 100,000	per 100,000 population 0.28 Actual raw number: 1	per 100,000 population 0	0	0	0	Green	Cllr Bailey / Peter Hartwell	Target achieved. No fatalities related to primary fires in 09/10.
NI 049c	Number of primary fires related casualties per 100,000	per 100,000 population 6.10 Actual raw number: 22	per 100,000 population 5.81	per 100,000 population 1.38 Actual raw number: 5	per 100,000 population 3.04 Actual raw number: 11	per 100,000 population 4.42 Actual raw number: 16	Green	Cllr Bailey / Peter Hartwell	Target achieved. Number of casualties associated with primary fires reduced.

LAA Indicators

Non LAA Indicators

Statutory Indicators

Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	82.8%	75%	Annual report	Annual report	88%	Green	Cllr Bailey / Peter Hartwell	Target exceeded. 291 out of 331 offenders under probation supervision living in settled and suitable accommodation at the end of their order licence.
NI 144	Offenders under probation supervision in employment at the end of their order or licence	42.6%	50%	Annual report	Annual report	44%	Green	Cllr Bailey / Peter Hartwell	Target exceeded. 138 out of 313 offenders under probation supervision in employment at the end of their order or licence
NI 182	Satisfaction of business with local authority regulatory services	76%	80%	89%	87%	87%	Green	Cllr Bailey / Peter Hartwell	Target achieved. Continued drive with LBRO to improve regulatory activity and reduce 'burden' on businesses should see further satisfaction in 10/11 onwards.
NI 183	Impact of local authority trading standards services on the fair trading environment	1.25%	1.00	Annual reporting	Annual reporting	0.86%	Green	Cllr Bailey / Peter Hartwell	Data to be submitted to Data Interchange Hub June 2010. Indicator now deleted from national set but will retain locally.

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 184	Food establishments in the area which are broadly compliant with food hygiene law	84%	86%	88%	88%	88%	Green	Cllr Bailey / Peter Hartwell	Target achieved. This indicator is a function of the hygiene compliance rates of food businesses inspected in any one year. Therefore as there is a rolling programme of inspection, A and B rated premises feature in every inspection year, but C, D and E rated premises are rotated within this time
NI 189	Flood and coastal erosion risk management	New Indicator	Submit Action Plan	Annual reporting	Annual reporting	Action Plan submitted to Environment Agency	Green	Cllr Bailey / Peter Hartwell	Environment Agency to calculate the NI baseline from information received
NI 190	Achievement in meeting standards for the control system for animal health	N/A	N/A	N/A	N/A	Reported annually. First return available June 2010	New indicator for 2009/10	Cllr Bailey / Peter Hartwell	New indicator. Data to be submitted to Data Interchange Hub June 2010 following agreement with regional vet.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 194	Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operations	NOx 84,964kg PM10 2,491kg	Reduction from baseline	Annual reporting	Annual reporting	Data not released until July 2010	To be assessed July 2010	Cllr Bailey / Peter Hartwell	New indicator. GONW / DECC requested amended spreadsheets in January 2010. Linked to NI 185 managed by Climate Change team.
LAA 036	Reported incidents of Anti Social Behaviour	19,292 (11,657 BG6)	18,327 (11,074 BG6)	10,803	14,582	17,905	Green	Cllr Bailey / Peter Hartwell	Seasonal variation following Christmas period has seen reduction in reported incidents of anti-social behaviour.
LAA 037	Increase in proportion of non-Police referrals to the Cheshire DAFSUs and MARACs	15%	35%	XXX	38%	Awaiting data from DA Team (Judith Gibson)	XXX	Cllr Bailey / Peter Hartwell	XXX
LAA 038	Alcohol arrest referrals	120 brief interventions per quarter	200 brief interventions per quarter	75 brief interventions	165 brief interventions	263 brief interventions	Amber	Cllr Bailey / Peter Hartwell	Funding approved in Third Qtr 09/10 and service improved. On course to achieve/ exceed future targets based on current resources.
LAA 039	Anti social behaviour - criminal damage	4944	4697 (5% decrease)	1045	No Q3 reporting	4216 (11.69)	Green	Cllr Bailey / Peter Hartwell	Target exceeded. Major multi-agency focus in 2009/10 on ASB at key times (e.g. Halloween, Bonfire Night)

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Places / Regeneration

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
LAA 050	Increase the value of the Cheshire visitor economy (STEAM)	£0.532 billion	£0.593 billion	Annual reporting	Annual reporting	£0.65 billion	Green	Cllr Macrae / Caroline Simpson	Target exceeded. Increase in value of CE visitor economy slowed due to recession, which will affect future growth targets.
LAA 051	Enterprise development - new social enterprises demonstrating growth after 12 months	13	28	Annual reporting	Annual reporting	18	Red	Cllr Macrae / Caroline Simpson	Recession major contributing factor to decline. ERDF bid not confirmed until April 2010. New social enterprises identified and still emerging. Achievements due to CWSEP network activity.
LAA 052 (NI 171)	New business registration rate (Crewe only)	83.2%	98.6%	Annual reporting	Annual reporting	49.6 (100% of NW figure)	Amber	Cllr Macrae / Caroline Simpson	Recession major contributing factor to decline. Schemes in place to support new businesses – Business Link Intensive Start Up Programme; full time support of Enterprise Coach; and CE Recovery Action Task Group Action Plan.

LAA Indicators	Non LAA Indicators	Statutory Indicators
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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 047	People killed or seriously injured in road traffic accidents	2008 = 311 3 Yr/Av = 277 1.1% reduction	233	134	264	262 (Actual)	Red	Cllr Menlove / Caroline Simpson	LSP / LAA Delivery Plan under authority of Cheshire Fire Service / Cheshire Safer Roads Partnership. 10/11 intelligence based Action Plan to be produced for focussed work as part of LTP 3 process. Overall performance trajectory is positive but targets overall not met.
NI 048	Children killed or seriously injured in road traffic accidents	2008 = 35 3 Yr/Av = 23.6 -20.3%	16	20 (09/10 figure; not 3 Yr/Av)	25 (09/10 figure; not 3 Yr/Av)	27 (Actual)	Red	Cllr Menlove / Caroline Simpson	10/11 intelligence based Action Plan to be produced for focussed work as part of LTP 3 process. Overall performance trajectory is positive but targets overall not met.
NI 151	Overall Employment rate (working-age)	76.8%	82%	76.8%	76.2%	75.8%	Red	Cllr Macrae / Caroline Simpson	Underperformance principally due to recession. Action Plan includes Future Jobs Fund (now extending beyond project target of 200, which has already been achieved), People into Jobs Programme and linked into JCP provision.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 152	Working age people on out of work benefits	7.8%	6% reduction	8.5%	9%	9.4%	Red	Cllr Macrae / Caroline Simpson	Recession major contributing factor to decline. Data source 'Work & pensions Longitudinal Study'. Reported by JobCentre Plus. Action Plan under review. Revised targets being set which compare against national data. Action Plan same as NI 151
NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods	26.3% Dec 08	25.64% (0.33% reduction)	26.4%	27.4%	28.3%	Red	Cllr Macrae / Caroline Simpson	Recession major contributing factor to decline. JobCentre Plus lead organisation. Targets currently being reviewed at Regional level. Currently, only Crewe wards fall into this definition. Places Performance Focus recognises that there is a need to develop a corporate response to this as there is a lack of Action Plan distinct to these neighbourhoods

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 166	Median earnings of employees in the area	£450.3	£483 (To exceed £460, which is NW median, by 5%)	Annual reporting	Annual reporting	Data not released until November 2010	To be assessed November 2010	Cllr Macrae / Caroline Simpson	Data not released until November 2010. Reported by Office for National Statistics.
NI 167	Congestion – average journey time per mile during the morning peak	2 minutes 4 seconds (2007/08)	Reduction from baseline	Annual reporting	Annual reporting	2 minutes 1 second (2008/09)	Green	Cllr Macrae / Caroline Simpson	First year of Department for Transport reporting. Indicator calculates average delay on 'A' road network during morning peak and weighted by length of road. Town centre 'hotspots' masked by greater length of 'A' roads. New local indicator being developed as part of LTP3 to specifically monitor urban traffic delay.
NI 168	Principal roads where maintenance should be considered	5%	4%	Annual reporting	Annual reporting	5% <i>Provisional</i>	Red	Cllr Menlove / Caroline Simpson	Decline in road condition due to adverse weather conditions during early 2010.
NI 169	Non-principal classified roads where maintenance should be considered	8%	7%	Annual reporting	Annual reporting	9% <i>Provisional</i>	Red	Cllr Menlove / Caroline Simpson	Decline in road condition due to adverse weather conditions during early 2010.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 171	New business registration rate	71.1 business births per 10,000 residents (134.2%)	71.4 business births per 10,000 residents (134.8%)	Annual reporting	Annual reporting	2008 start-up rate = 67.9 (136.9% of NW rate)	Green	Cllr Macrae / Caroline Simpson	Performing well against North West Regional rate of new business registrations. CEC delivering support through Economic Recovery Task Group funding, in collaboration with external partners.
NI 172	Percentage of small businesses in an area showing employment growth	13.83% (07/08)	Higher percentage	Annual reporting	Annual reporting	Data not released until January 2011	To be assessed January 2011	Cllr Macrae / Caroline Simpson	Data not released until January 2011. Reported by Office for National Statistics. Anticipate significant reduction in small business employment growth
NI 173	Flows on to incapacity benefits from employment	(Cong 0.4) (Crewe 0.7) (Macc 0.3)	Reduction from baseline	Annual reporting	Annual reporting	1.7%	Red	Cllr Macrae / Caroline Simpson	Recession major contributing factor to decline. Anticipated that baselines and targets will be reviewed nationally to reflect new benefits and economic conditions.
NI 174	Skills gaps in the current workforce reported by employers	12.1%	Reduction from baseline	Annual reporting	Annual reporting	19.9%	Red	Cllr Macrae / Caroline Simpson	Reported by Learning Skills Council. Disaggregated figures not available. Cheshire County Council figures applied. Effectively discontinued, as next survey due 2011 and no new commitment to LSC NESS Survey

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 175	Access to services and facilities by public transport, walking and cycling	100 (05/06)	118	Annual reporting	Annual reporting	165	Green	Cllr Macrae / Caroline Simpson	Original LTP 2 Accessibility target achieved. New indicator and target to be included in LTP 3.
NI 176	Working age people with access to employment by public transport (and other specified modes)	79.9 (2007)	To exceed baseline	Annual reporting	Annual reporting	79.9 (2008)	Amber	Cllr Macrae / Caroline Simpson	09/10 New indicator. Reported figures calculated by Department for Transport. New targets under review as part of LTP 3 process.
NI 177	Local bus and light rail passenger journeys originating in the authority area	9,130,000	9,000,000	Annual reporting	Annual reporting	7.963 million	Red	Cllr Macrae / Caroline Simpson	Data reliant on co-operation from bus companies and/or DfT approved on-board passenger surveys. 09/10 decline in passengers due to poor weather during early 2010.
NI 178a	Bus services running on time % of non frequent services on time	84%	85%	Annual reporting	Annual reporting	86%	Green	Cllr Macrae / Caroline Simpson	Data reliant on co-operation from bus companies and/or DfT approved on-board passenger surveys.
NI 185	CO2 reduction from local authority operations	43,031.740 kg	Reduction from baseline	Annual reporting	Annual reporting	Data not released until July 2010	To be assessed July 2010	Cllr Menlove / Caroline Simpson	New indicator. GONW / DECC requested amended spreadsheets in January 2010.
NI 186	Per capita reduction in CO2 emissions in the LA area	8.8 tonnes per capita (2005/06)	99,250 tonnes CO2 (8.53 tonnes per capita)	Annual reporting	Annual reporting	Lagged data, not available until late 2010	Amber	Cllr Menlove / Caroline Simpson	Data only available annually. Annual progress difficult to access. Work programmes underway to put on track to meet targets during 2010/11

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 188	Planning to Adapt to Climate Change	Level 0	Level 1	Annual reporting	Annual reporting	Level 0	Red	Cllr Menlove / Caroline Simpson	09/10 first year of reporting. New Climate Change Action Plan now approved, with planned process to take CE to Level 2 by 2012.
NI 198	Travel to school (mode of transport)	33.7%	34.1%	Annual reporting	Annual reporting	Data not released until August 2010	To be assessed August 2010	Cllr Macrae / Caroline Simpson	Target based on overall proportion of children travelling to school by car (including vans and taxis) for one overall age group (age 5-16 years). On track to achieve target. Revised targets to be considered as part of LTP 3 process.

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Appendix B - 2009/10 Fourth Quarter Performance

Places / Planning & Policy Service

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 154	Net additional homes provided	1273	613	Mid Year data not available	335	634	Green	Cllr Macrae / Adrian Fisher	Target has been met, but is well below past rates of completions. The low level of house building is similar to that being seen across the country due to the current economic climate.
NI 155	Number of affordable homes delivered (gross)	130	364	153	260	444	Green	Cllr Macrae / Adrian Fisher	Review of affordable housing currently underway in preparation for inspection.
NI 156	Number of households living in temporary accommodation	231	18 (quarterly target)	11	8	9	Green	Cllr Macrae / Adrian Fisher	Target achieved through utilisation of Homelessness funding; working with CLG to offer Mortgage rescue scheme; and pilot project with associated partners to provide housing for ex-offenders.
NI 157a	Processing of planning applications 'major'	60%	60%	48.39%	51.28%	57.58%	Red	Cllr Macrae / Adrian Fisher	Target based on nationally recommended levels. Performance part of current service review.
NI 157b	Processing of planning applications 'minor'	75.79%	65%	71.31%	75.19%	78.71%	Green	Cllr Macrae / Adrian Fisher	Target based on nationally recommended levels. Performance part of current service review.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 157c	Processing of planning applications 'other'	86.84%	80%	80.15%	83.54%	85.91%	Green	Cllr Macrae / Adrian Fisher	Target based on nationally recommended levels. Performance part of current service review.
NI 157d	Processing of 'County Matter' planning applications	70.59%	70%	50% (provisional)	54.55%	42.86%	Red	Cllr Macrae / Adrian Fisher	Target not set for CE, based on nationally recommended levels for Cheshire County Council. Performance part of current service review.
NI 158	% non-decent council homes	N/A	N/A	N/A	N/A	N/A	N/A	Cheshire East has no housing stock	Not applicable to Cheshire East
NI 159	Supply of ready to develop housing sites	(Cong 124) (Crewe 115) (Macc 106) 08/09 Actuals – Not 5 year period	5,750 (RSS requirement)	Annual reporting	Annual reporting	103% (5,898 actual no. supplied)	Green	Cllr Macrae / Adrian Fisher	Good performance is where the percentage is 100% or higher.
NI 160	Local authority tenants' satisfaction with landlord services	N/A	N/A	N/A	N/A	N/A	N/A	Cheshire East has no housing stock	Not applicable to Cheshire East

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 170	Previously developed land that has been vacant or derelict for more than 5 years	(Cong 1.70%) (Crewe 0.10%) (Macc 0.50%)	Reduction against baseline	Annual reporting	Annual reporting	0.4%	Green	Cllr Macrae / Adrian Fisher	37.78 ha of land or buildings have been derelict or vacant for 5 or more years. There are 8979.502 ha of developed land within Cheshire East.
NI 187a	% of people receiving income based benefits living in homes with a low energy efficiency rating	SAP less than 35 = 16%	14.48%	Annual reporting	Annual reporting	11%	Green	Cllr Macrae / Adrian Fisher	Target achieved due to investment in home insulation (£320,000) and referrals to Warm Front. Although target exceeded, concern remains as outturn compares poorly against other local authorities.
NI 187b	% of people receiving income based benefits living in homes with a high energy efficiency rating	SAP of 65 or greater = 17%	17.41%	Annual reporting	Annual reporting	19%	Green	Cllr Macrae / Adrian Fisher	Target achieved due to investment in home insulation (£320,000) and referrals to Warm Front. Although target exceeded, concern remains as outturn compares poorly against other local authorities.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	29%	<i>To be confirmed</i>	Annual reporting	Annual reporting	<i>To be confirmed</i>	Data collected annually	Cllr Macrae / Adrian Fisher	<i>No figures yet reported from Cheshire Wildlife Trust</i>

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Appendix B - 2009/10 Fourth Quarter Performance

Places / Environmental Services

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 191	Residual household waste per household	721kg	594kg	300.8kg	442.79kg	Data available 2010/11 Q1	Green	Cllr Menlove / Phil Sherratt	Q4 data will not be available until Q1 of 2010-2011. First three quarters would indicate we will meet our target.
NI 192 (LAA 053)	Percentage of household waste sent for reuse, recycling and composting	42.56%	51%	53.7%	47.4%	Data available 2010/11 Q1	Amber	Cllr Menlove / Phil Sherratt	Winter weather reduced collection of green garden waste in Q3. With the winter weather continuing results for Q4 have reduced with a possibility that the target may be missed when data for the fourth quarter is known.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 193	Percentage of municipal waste landfilled	59%	46.44%	43.2%	49.8%	Data available 2010/11 Q1	Amber	Cllr Menlove / Phil Sherratt	Although not directly connected with NI 193, the Landfill Allowance Trading Scheme (LATS) has set local authorities stringent targets to reduce the quantity of biodegradable municipal waste sent to landfill. CE is well within target for 09/10, but modelling on current figures suggests that if nothing is done, CE would break the LATS target fro 2013 onwards. The Council is therefore tendering a PFI for residual waste treatment which if approved will divert BMW from landfill from 2013 onwards.
NI 195a	Improved street and environmental cleanliness (levels of litter)	6%	6%	5%	5%	6%	Green	Cllr Menlove / Phil Sherratt	Cheshire East is currently ranked in the Upper Quartile according to the PWC Benchmarking Group. Ranked 12 th out of 34.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 195b	Improved street and environmental cleanliness (levels of detritus)	12%	12%	13%	12%	12%	Green	Cllr Menlove / Phil Sherratt	Sweeping schedules and weed spraying being improved and reviewed systematically. Cheshire East is currently ranked in the Bottom Quartile according to the PWC Benchmarking Group. Ranked 22 nd out of 33.
NI 195c	Improved street and environmental cleanliness (levels of graffiti)	2%	2%	3%	2%	2%	Green	Cllr Menlove / Phil Sherratt	Planned introduction of Defacement Charter which will include promotion of a community partnership approach to reducing graffiti and fly posting. Cheshire East is currently ranked in the Top Quartile according to the PWC Benchmarking Group. Ranked 10 th out of 34.
NI 195d	Improved street and environmental cleanliness (levels of fly posting)	1%	1%	1%	1%	1%	Green	Cllr Menlove / Phil Sherratt	On Target. Cheshire East is currently ranked in the TOP Quartile according to the PWC Benchmarking Group. Ranked joint 1 st (with 20 other local authorities) out of 32.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 196	Improved street and environmental cleanliness – fly tipping	Grade 2 Effective (estimated)	Grade 2 Effective	Annual reporting	Annual reporting	Grade 3 Not Effective	Amber	Cllr Menlove / Phil Sherratt	Annual reporting. Number of investigations currently being reviewed. NI 196 to be transferred to Safer & Stronger Service for 10/11.

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Appendix B - 2009/10 Fourth Quarter Performance

Performance & Capacity / Treasury and Assets

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 179	Value for Money - total net value of ongoing cash-releasing value for money gains that have impacted since the start of the financial year	7,544 (£7.5m)	20,353 (£20.4m)	9,710 (£9.7m)	-	Data collected half-annually	Amber Below target at mid-year, but significant year on year improvement	Cllr Keegan/ Lisa Quinn	The July deadline for reporting out-turn information to CLG will be met. Analysis of the 2009-10 is not yet complete. The best estimates available are the out-turn forecast produced at mid-year, which indicate that 50% of the target savings will be achieved. This still represents however, a significant increase on previous year's savings.
NI 180	The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	926.43	-	1186.5	-	1521.2 (estimated)	Green Increased volumes reflect positive progress on benefits take-up	Cllr Keegan/ Lisa Quinn	This indicator is calculated by DWP using a data extract sent each month. Data has not been updated by DWP since end of quarter 2, although provided each month.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events.	9.8 days (estimated)	-	12.1 days (estimated)	11.77 (estimated)	10.6 days (estimated)	Amber Marginal reduction in performance against 2008/9, but caseloads are not comparable. Overall performance expected to be close to upper quartile nationally.	Cllr Keegan/ Lisa Quinn	Over the year we have had an increased caseload & workload due to the economic climate. Increased take up of benefits has produced additional benefits of £1,123,195 (78% of which is likely to be spent locally). A current backlog of work is being dealt with by use of overtime and agency staff. Fast track procedures operate for urgent cases. There have been 5 complaints about delays during the year. A new processing system is being implemented to replace the three different predecessor systems in a cost-effective way.
L 008	Percentage of invoices paid on time.	-	80%	80%	81%	80%	Green Target achieved	Cllr Keegan/ Lisa Quinn	2009/10 target of 80% achieved despite some volatility quarter on quarter.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
L 009	Percentage of Council Tax collected.	98.20%	98.20%	59.2%	87.01%	97.9%	Amber	Cllr Keegan/ Lisa Quinn	Targets were initially set to maintain the collection rates achieved by the former districts. However, collection has been impacted by the challenges encountered during reorganisation. Issues around structure, location and systems have affected the ability to maintain a structured recovery process over such a large team. This trend has been borne out through comparison with other reorganising Authorities who also reported reduced rates during the year. Cheshire East has, nonetheless, performed well against these Authorities and performance remains comparatively high overall
L 010	Percentage of Non-domestic Rates collected.	97.86%	97.86%	58.5%	87.73%	98.2%	Green	Cllr Keegan/ Lisa Quinn	The small NNDR team benefitted from bringing best practice and skills together. The potential impact of the recession has been mitigated through promotion of relevant relief and support to businesses

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Appendix B - 2009/10 Fourth Quarter Performance

Performance & Capacity / HR & Organisational Development

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
L 002a	Equality Framework for Local Government (former BV 2a)	-	-	-	-	-	Data collected annually	Cllr Brown/ Head of Policy & Performance	The Council has written its action plan taking account of the Equality Framework for Local Government. It is expected that we will become an 'achieving' Council by 2013.
L 011a	Top 5% of Earners: Women (former BV 11a)	-	48%	52.54%	51.85%	53.42%	Green	Cllr Brown/ Melanie Henniker	The Council is pleased with performance against this local indicator. We have improved the percentage of top female earners and have outperformed our target by approximately 5%.
L 011b	Top 5% of Earners: Ethnic Minorities (former BV 11b)	-	0.7%	0.91%	0.88%	0.88%	Green	Cllr Brown/ Melanie Henniker	Performance has exceeded target, and remained consistent throughout 2009/10. There is still work to be done to mirror population demographics of our communities within our senior workforce.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
L 011c	Top 5% of Earners: with a disability (former BV 11c)	-	3.3%	1.7%	0.57%	0.57%	Red	Cllr Brown/ Melanie Henniker	Despite displaying the Disability Two Tick symbol and committing to being a "Mindful Employer" this indicator requires considerable targeted improvement going forward.
L 012	Working days lost due to sickness absence (former BV 12)	9.44 days (2007/08 Cheshire)	9.0 days	2.81 days	5.19 days	7.05 days	Green	Cllr Keegan/ Melanie Henniker	This level of performance is very encouraging, and the Council will seek to maintain excellent performance in 2010/11.
L 016a	Percentage of employees with a disability (former BV 16a)	-	1.6%	0.98%	0.99%	0.98%	Red	Cllr Brown/ Melanie Henniker	Although the number of employees with disabilities has remained consistent, the result is short of target, and we will seek to improve our outturn moving forward.
L 017a	Ethnic minority representation in the workforce – employees (former BV 17a)	-	1%	1.18%	1.22%	1.22%	Green	Cllr Brown/ Melanie Henniker	Performance has exceeded target, and remained consistent throughout 2009/10. We will ensure work is undertaken to mirror population demographics of our communities within our workforce.

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Appendix B - 2009/10 Fourth Quarter Performance

Performance & Capacity / Policy & Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 001	% of people who believe people from different backgrounds get on well together in their local area	78.9%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey/ Vivienne Quayle	Place Survey completed biannually. Next survey due 2010/11. The Council is developing a Policy Framework to support equality, inclusion and fairness in service delivery to promote community cohesion.
NI 002	% of people who feel that they belong to their neighbourhood	61.5%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey/ Vivienne Quayle	Place Survey completed biannually. Next survey due 2010/11.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 003	Civic participation in the local area	12.9%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey/ Vivienne Quayle	Place Survey completed biannually. Next survey due 2010/11. The Council promotes civic participation through local area partnerships to encourage local people to participate in formulating responses to community issues. The Council invites representatives from equality groups to participate on the equality impact review panel to ensure that equality impact assessments address the needs of all disadvantaged groups.
NI 004	% of people who feel they can influence decisions in their locality	24.2%	25%	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey/ Vivienne Quayle	Place Survey completed biannually. Next survey due 2010/11. The Council has consulted with local people through its Local Area Partnerships to determine the priorities and issues to formulate objectives in the Sustainable Community Strategy ("Our Ambition For All"). This forms a key commitment in the Council's Corporate Plan.

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Appendix B - 2009/10 Fourth Quarter Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Fourth Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager	Comments
NI 005	Overall / general satisfaction with local area	84.6%	Place survey	Place survey	Place survey	Place survey	Place Survey	Cllr Bailey/ Vivienne Quayle	Place Survey completed biannually. Next survey due 2010/11.
NI 007	Environment for a thriving third sector	16.4% (Cheshire 2008)	20.3% (2010)	-	-		Local Survey of Third Sector Organisations	Cllr Brown/ Vivienne Quayle	Baseline data established; follow up survey due October 2010.
NI 013	Migrants' English language skills and knowledge	N/A	N/A	N/A	N/A	N/A	Data collected annually	Cllr Brown/ Vivienne Quayle	Suspended in 2009/10; deleted from 2010/11
NI 014	Avoidable contact The proportion of customer contact that is of low or no value to the customer	16.6%	-	Q2: 14.09%	Q3: 11.07%	Q4: 5.84% (2009/10 Outturn 11.02%)	Green	Cllr Brown/ Paul Bayley	The Council has improved on its baseline performance in 2008/09 to achieve a result which has surpassed top quartile national performance of 12.93% (where a lower result is better). NI 014 will be removed from 2010/11; however as this provides the Council with valuable performance intelligence to shape service improvement, we will continue to capture performance data going forward.

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